

Welcome Computer System Validation Training Delivered to FDA

### ISPE – Boston Area Chapter February 20, 2014



# Background

- Training Conducted on April 24, 2012
- Food & Drug Administration
  Division of Manufacturing & Product Quality Rockville, MD
- 20-30 General Inspectors
- Range of Experience and Background



# Training Agenda

- CSV Fundamentals
- Data Integrity Considerations
- Electronic Batch Record Requirements
- Emerging Technologies



## **CSV** Fundamentals

- Review of Guidance Documentation
- 21 CFR Part 11 Guidance on Enforcement
- System Validation Objectives
- System Life Cycle Approaches
- GAMP<sup>®</sup>5 & ASTM E2500 Risk Assessment



### **Regulatory Guidance**

- Relevant Regulations
  - 21 CFR Part 11 (Electronic Records; Electronic Signatures)
  - Predicate Rules (21 CFR Part 211, 820, 58)
  - Eudralex 4 Annex 11
- Guidance to Industry
  - General Principles of Software Validation,
  - Computer Systems
  - Electronic Source Documentation,
  - Off-the-Shelf Software
  - Cybersecurity



### 21 CFR Part 11 e-Records

- Validation of Systems
- Generate Accurate and Complete Copies
- Protection of Records
- Limit Access to Authorized Individuals
- Secure Audit Trails
- Operational System Checks (Sequencing)
- Authority Checks
- Device Checks
- Qualification of Resources
- E-Sig Policies
- System Documentation Controls
  - Distribution, Access, Use
  - Revision and Change Control



### 21 CFR Part 11 e-Signatures

- Clear Indication Of:
  - Printed Name of Signer
  - Date and Time of Signature Execution
  - Meaning Associated with Signature
  - Items Subject to Same Controls as E-Records
  - Included as Part of Human Readable Form of Electronic Record
- Signatures Linked to Electronic Records
- Signature Cannot be Excised, Copied or Otherwise Transferred



### Guidance on Part 11 Enforcement

- Part 11 will be interpreted narrowly; we are now clarifying that <u>fewer records</u> will be considered subject to part 11
- For those records that remain subject to part 11, we intend to exercise enforcement <u>discretion</u> with regard to part 11 requirements for <u>validation</u>, <u>audit trails</u>, <u>record retention</u>, <u>and record copying</u> in the manner described in this guidance and with regard to <u>all part 11 requirements</u> for systems that were <u>operational before the effective date of part 11</u> (also known as legacy systems)
- We will <u>enforce all predicate rule requirements</u>, including predicate rule record and recordkeeping requirements



### **GLP** – Record Requirements

- Raw Data
- Equipment Maintenance and Calibration
- Standard Operating Procedures
- Reagents and Solutions
- Test Results
- Animal Care
- Study Protocols



### GMP - Predicate Rule Records

- Equipment Cleaning and O Maintenance
- Written Procedures, Deviations
- Testing and Approval or Rejection of Components, Drug Product Containers, and Closures
- Equipment Identification
- Sampling and Testing of In-Process Materials and Drug Products
- Calculation of Yield

- **Charge-in of Components**
- Materials Examination and Usage Criteria
- Drug Product Inspection
  - Packaging and Labeling Operations
  - Stability Testing
    - **Reserve Samples**

0

- Master Production and Control Records
- Batch Production and Control Records



# System Validation Objectives

- Collection and evaluation of documented evidence
- Covering system conception through retirement
- Demonstrating system performs its intended use reliably and reproducibly



## Full System Life Cycle



### Common Concepts – GAMP5 and ASTM E2500

- Decisions are Science and Risk-based
- Science Based Quality System Focus on Criticality (CQA, CPP)
- Product/Process Understanding
- Focus on the Patient
- Scalable Activities
- Good Engineering Practices
- Subject Matter Experts
- Use of Vendor Documentation



Chille Andrews Come in	
Student Guide by Specification, Duriga, and Varification of Pharmaceutical and Hophamaceutical Manufacturing Systems and Eggspress <sup>1</sup>	
The billing of the second line o	1.1) electronic se consistent agreed, to varie for interface series provide series and the series and the series of the series
	10.00 miles



# Training Agenda

- CSV Fundamentals
- Data Integrity Considerations
- Electronic Batch Record Requirements
- Emerging Technologies



# Data Integrity Considerations

- Sources of Variation in Information Management
- Intentional Data Falsification
- Accidental Data Loss and Corruption



# Understanding Information Flow





### Sources of Variance





## **Use of Printed Copies**

- When the accuracy, completeness, content, and meaning of the original Electronic Record
- Includes Metadata for Context



### Data Presentation Chromatographic Printout









# Review of Electronic Source Data

CJones 24Jan2012 10:53:00 AM CJones 24Jan2012 11:20:00 AM

FAIL

PASS



### **Preventive Actions**

- Documented and Approved (SOPs)
- Testing and Verification
- Backup and Recovery Procedure
- Disaster Recovery and Business Continuity
- Periodically Reviewed



# Training Agenda

- CSV Fundamentals
- Data Integrity Considerations
- Electronic Batch Record Requirements
- Emerging Technologies



### Electronic Batch Record Requirements

- 1. Accurate Reproduction of Appropriate Master Production or Control Record
- 2. Documentation of Completed Steps
- 3. Dates
- 4. Identification of Equipment and Lines Used
- 5. Batch Component/In-Process Identification
- 6. Component Weights and Measures
- 7. In-Process and Laboratory Control Results
- 8. Area Inspection
- 9. Actual Yield, Percentage of Theoretical Yield
- **10.** Labeling Control Records
- 11. Containers and Closures
- 12. Sampling Performed
- 13. Personnel Identifications
- 14. Investigations Performed
- **15.** Deviations from Standard Operating Procedures



### Manufacturing System Architecture





# Training Agenda

- CSV Fundamentals
- Data Integrity Considerations
- Electronic Batch Record Requirements
- Emerging Technologies



### Virtualization

Virtual Machine Environment

#### Physical Machine Environment







## **Qualification Factors**

- Installation Qualification
  - Hardware
  - Operating Software & Utilities
  - Virtualization Software
  - Application Software
- Virtualization Functions
- Virtual Machine Configuration



# **Cloud Computing**

- General term for various virtual and managed IT services
- Progression of outsourcing scenarios
- On-demand computing services covering infrastructure and applications
- IT services provided over the Internet without the user knowing details



### **Cloud Service Models**

- Software as a Service (SaaS)
- Platform as a Service (PaaS)
- Infrastructure as a Service (laaS)



## CSV and the Cloud

- Policy Applications and infrastructure in the cloud aren't exempt from requirements to qualify, validate and control.
- Vendor and contract audits
- Leverage some of the "good" in the cloud:
  - Availability and load balancing
  - Proven Images
  - Rapid setup and change of test and validation environments
  - Per machine or per environment security controls



## **Mobile Devices**

- Multiple Hardware and Operating Systems
- Multiple Network Connections
  - Wireless Ethernet
  - Cellular
  - Bluetooth
- Camera, camcorder, microphone, GPS, touch screen, storage
- Apps



## **CSV** Challenges

- Personal devices or corporate issue
- Asset control
- Configuration management and control
- OS and application control
- Network connectivity
- Authentication





### Thank You!

### Questions?



